



# Customer Complaints Report

**Head Office**  
9652 188 Street  
Surrey BC  
V4N 3M2 CANADA

**Distribution Branch**  
6490 Kestrel Road  
Mississauga ON  
L5T 1Z7 CANADA

**Import/Export Office**  
215 Hua Shen Road Suite 302  
Waigaoqiao Free Trade Zone  
Pudong, Shanghai PRC 200131

Tel: 604-882-9202  
Fax: 604-888-3324

Tel: 905-670-8597  
Fax: 905-670-7264

Tel: (86) 21-5866-1126  
Fax: (86) 21-5064-0219

REPORT NUMBER \_\_\_\_\_

Please fax back to **604-882-9240** or email **ar@fullermetric.com** and your issue will be addressed in a timely manner

**Please fill out this section**

Date:  
Company Name:  
Contact Name:  
Nature of Complaint:

**To be completed by Fuller Metric Parts Ltd.**

Findings:

Investigated By:

Date:

Corrective Action:

Initiated By:

Date:

Preventative Action:

Initiated By:

Date:

All corrective and preventative actions implemented  
Comments:

Management Representative:

Date: